

COMMUNICATION RISER ROOM MANAGEMENT

WHEN TO CALL RYCOM TPM...

RYCOM TPM manages the physical access to the building's telecommunication spaces.

We will assist with telecom and cabling requests that require access to:

- Main telephone room
- Telecom riser rooms
- Point of Presence (POP) rooms
- Rooftop

Contact RYCOM TPM

by email: customercare@rycom.ca or by telephone: 1-877-792-6687

TENANTS:

When you require telecom service work (including phone and internet):

- Call your service provider
- Set up a service date
- Call *RYCOM TPM* Customer Care and we will issue an access ticket for the work

We also provide cabling services such as installations and removals

SERVICE PROVIDERS:

Contact *RYCOM TPM* when you require access to telecom space for:

- New telecom and/or cabling installations
- POP site maintenance
- Service MAC
- Establishing new presence
- Facilitating a Telecom License Agreement
- *RYCOM TPM* to perform a drawing review of proposed work

CONTRACTORS:

Contact *RYCOM TPM* when:

- You require access to a telecom space in the building to perform work
- You require a drawing review for proposed telecom/cabling work
- You need to submit up to date liability insurance and worker's compensation certificates to create/renew status as an approved contractor for the building

Contact RYCOM TPM

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RYCOM CABLING STANDARDS:

Building Risers: Copper and/or Fibre Cabling

- Cables installed in building's riser system must contain an FT4 fire rating, FT-6 rated cable is optional until further notice
- Cables must be properly supported and 'strain relieved'.
- Cables must be labeled on either end and in every riser room.
- Cables must be properly dressed.
- Contractors must replenish the firestopping in the riser sleeves that are used to route the cable, regardless of the previous condition of the firestopping.

Building Floor Space: Copper and/or Fibre Cabling

- Cables installed in the building's horizontal ceiling space must be plenum rated FT4, regardless if the space is actually plenum or not. FT-6 rated cable is optional until further notice
- Cables must be routed in conduit, cable trays and/or J-hooks. Running cables over the ceiling tiles and light fixtures is not acceptable.
- Cables must be properly dressed and provide a neat appearance. Neatness of an installation shall be determined by RYCOM.
- FT4 rated cables can be used provided they are in EMT or Ridged conduit.
- FT4 rated innerduct shall only have FT4 rated cabling installed.