

## **COMMUNICATION RISER ROOM MANAGEMENT**

### **WHEN TO CALL RYCOM TPM...**

**RYCOM TPM** manages the physical access to the building's telecommunication spaces.

We will assist with telecom and cabling requests that require access to:

- Main telephone room
- Telecom riser rooms
- Point of Presence (POP) rooms
- Rooftop

### **Contact RYCOM TPM**

**by email: [customercare@rycom.ca](mailto:customercare@rycom.ca) or by telephone: 1-877-792-6687**

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### **TENANTS:**

When you require telecom service work (including phone and internet):

- Call your service provider
- Set up a service date
- Call *RYCOM TPM* Customer Care and we will issue an access ticket for the work

We also provide cabling services such as installations and removals

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### **SERVICE PROVIDERS:**

Contact *RYCOM TPM* when you require access to telecom space for:

- New telecom and/or cabling installations
- POP site maintenance
- Service MAC
- Establishing new presence
- Facilitating a Telecom License Agreement
- *RYCOM TPM* to perform a drawing review of proposed work

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### **CONTRACTORS:**

Contact *RYCOM TPM* when:

- You require access to a telecom space in the building to perform work
- You require a drawing review for proposed telecom/cabling work
- You need to submit up to date liability insurance and worker's compensation certificates to create/renew status as an approved contractor for the building

### **Contact RYCOM TPM**

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## **RYCOM CABLING STANDARDS:**

### ***Building Risers: Copper and/or Fibre Cabling***

- Cables installed in building's riser system must contain an FT4 fire rating, FT-6 rated cable is optional until further notice
- Cables must be properly supported and 'strain relieved'.
- Cables must be labeled on either end and in every riser room.
- Cables must be properly dressed.
- Contractors must replenish the firestopping in the riser sleeves that are used to route the cable, regardless of the previous condition of the firestopping.

### ***Building Floor Space: Copper and/or Fibre Cabling***

- Cables installed in the building's horizontal ceiling space must be plenum rated FT4, regardless if the space is actually plenum or not. FT-6 rated cable is optional until further notice
- Cables must be routed in conduit, cable trays and/or J-hooks. Running cables over the ceiling tiles and light fixtures is not acceptable.
- Cables must be properly dressed and provide a neat appearance. Neatness of an installation shall be determined by RYCOM.
- FT4 rated cables can be used provided they are in EMT or Ridged conduit.
- FT4 rated innerduct shall only have FT4 rated cabling installed.