

TRAPPED IN AN ELEVATOR

Elevators are one of our safest modes of transportation. However, they do occasionally malfunction. In the case of a malfunction, use the telephone for communication with the 24-hour contact. We advise any tenant who becomes trapped in an elevator to sit on the floor of the car.

Instructions

1. Open the telephone panel.
2. Lift receiver and hold button. Await for response from the constantly supervised telephone service.
3. Give the operator your name, elevator number (located on the upper left-hand side of the control panel) and the building location.
4. After you have hung up, answer the phone in the elevator if it rings.

Events

1. The operator will dispatch Otis personnel immediately to the building.
2. Upon arriving at the building, Otis personnel will endeavour to contact you. Please answer the elevator phone, holding the button, if the elevator phone rings.
3. Follow Otis personnel instruction.