

## **Unexpected Disruptions**

While power/water interruptions, HVAC failures, floods, etc. problems rarely occur, the building can be affected by external causes.

Tillyard Management Inc. requests each Tenant to provide emergency contacts so in the event of an unexpected disruption, appropriate and timely contact can be made. The contacts on our Emergency Contact List are your company's representative(s) who are in a position to be able to respond to unexpected building emergencies listed above or planned interruptions such as, cooling tower maintenance, power upgrades, etc. Tillyard Management can access this list off-site and/or after-hours.

During the course of an unexpected disruption Tillyard Management will provide updates on the status of the problem until rectified.

It is important for tenants to keep Tillyard Management informed of any changes to their contact information.