



# MULTIPLE PLANNED POWER OUTAGES IN YOUR AREA

## Outage details:

Saturday, July 22, 2023\*

8:00 a.m. – 9:00 a.m.

Duration: 1 hour

Reference: 36272

## Outage details:

Saturday, July 22, 2023\*

5:00 p.m. – 6:00 p.m.

Duration: 1 hour

Reference: 36273

### Backup power generators

If you wish to maintain your power during this scheduled outage, you will need to supply and install a generator (at your own cost). For the safety of our crews, please notify ENMAX at 403-514-3990 if you plan on using a generator. Generators must be installed by a Certified Master Electrician, tested at least 24 hours before the outage and operational 30 minutes before the outage's scheduled start.

### Electrician on site

If you wish to have your electrician on site during these scheduled outages, please notify ENMAX at 403-514-3990 so we can relay electrician contact information to our field crews who will be on site.

*\*This work could be delayed or rescheduled due to extreme weather conditions or an emergency situation. Every effort will be made to let you know if there's been a schedule change.*

## How to prepare for a power outage.



### Medical

Check that back up batteries and other systems can provide power for the outage duration, as well as an additional few hours in case the outage is extended.



### Heat/Air conditioning

Adjust your heating or cooling by a few degrees for several hours before the outage starts. This will help your building stay comfortable while the power is off.



### Electronics

Landline phones, wi-fi routers, computers (except laptops and tablets) or chargers will not operate during an outage. If necessary, make arrangements to work or study at another location.



### Garage and parkade doors

Garage and parkade doors will not operate while the power is off, ensure vehicles are parked elsewhere if you need them.



### Food

Well-sealed refrigerators and freezers will keep your food safe for several hours. Limit how often you open the door to keep the temperature from rising.



### Security and safety

Notify your alarm/security company about the outage. If your system has a battery, check that it's charged.



### Elevators

Elevators will not be available during the outage. Please ensure that elevators are brought to main level and are locked off prior to the outage start.



### Other tips

Check that flashlights have batteries or are charged. Keep one light turned on before the outage, this way you'll know when the power is turned back on.

## We're here to help.

If you have any questions about this outage, please reach out to us:

403-514-3990 | [outagecommunications@enmax.com](mailto:outagecommunications@enmax.com)

[enmax.com/outages](https://enmax.com/outages)

For your safety, as well as the safety of our crews or team members, please do not approach our crews at the work site with questions and concerns.